

# ANNOUNCEMENT OF VACANCY

- POSITION:** PC Technician  
(Tier 2 Support)
- DESCRIPTION:** Supports and maintains in-house technology equipment and IT assets to include workstations, laptops and computer peripherals. Troubleshoot Laptop and PC components and support replacement of hard drives, CD-ROMs, NICs and troubleshoot problem areas in a timely and accurate fashion.
- QUALIFICATIONS:**
- A+, MSCE Certification with some college work in Computer Science or related field preferred.
  - Minimum of three years of experience in network and workstation management and troubleshooting.
  - Knowledge of MS Active Directory, MS Windows XP, MS Vista, MS Office 2003-2007, Apple OSX, Track-It!, TCP/IP networking and imaging software.
  - Knowledge of Academic Scheduling software such as R25, EMS or Ad Astra is a plus.
  - Excellent communication skills and the ability to work well with many individuals or manage many individuals in a diverse higher education environment.
  - May require extensive after-hours and weekend/holiday support and being on call.
- STARTING SALARY:** Commensurate with education and experience
- PROCEDURE:** Submit request for formal application to:
- Human Resources**  
**Gloucester County College**  
**1400 Tanyard Road**  
**Sewell, New Jersey 08080**  
[www.gccnj.edu](http://www.gccnj.edu)
- Position open until filled**  
***Affirmative Action/Equal Opportunity Employer***  
***Women and Minorities Encouraged to Apply***

10/08/09